



Uganda Bureau of Statistics



THE 2004 NATIONAL SERVICE DELIVERY SURVEY (NSDS)

HOUSEHOLD QUESTIONNAIRE

[TO BE ANSWERED BY HEAD OF HOUSEHOLD AND IN HIS/HER ABSENCE,
BY AN ADULT MEMBER OF THE HOUSEHOLD]

SECTION 1A: HOUSEHOLD IDENTIFICATION PARTICULARS			
1 District Name and Code			
2 County/Municipality			
3 Sub-County/Division/Town Council			
4 Parish/Ward			
5 EA/LCI			
6 Household Serial Number			
7 Household Sample Number			
8 Name of Household Head			
For Office Use Only			
9 Rural/Urban (<i>Rural =1, Urban =2</i>)			
10 Household code			

This survey is being conducted by the Uganda Bureau of Statistics of the Ministry of Finance, Planning and Economic Development under the authority of the Uganda Bureau of Statistics Act, 1998.

The Uganda Bureau of Statistics
P.O. Box 13,
Entebbe.
Tel. 256-41-320741
Fax. 256-41-320147
Email: unhs@infocom.co.ug, ubos@infocom.co.ug
Website: www.ubos.org

SECTION 1B: Staff Details and Survey Time

1. Name of Interviewer			
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2 Date of Interview	dd		mm		yy	

3. Starting Time	Hr:		Min:	

4. Name of Team Leader		
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5. Date of Inspection by Team Leader	dd		mm		yy	

6. Response Code	
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Response details

Codes for item 6 above

- Completed - 1
- Partially Completed - 2

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7. Name of Office Editor/Scrutinizer		
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8. Name of Data Entry Operator _____

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9. Date of Data Entry	dd		mm		yy	

SECTION 2A: HOUSEHOLD PARTICULARS (For all Household Members)

ID. No.	Name	Sex Male = 1, Female = 2	Age in completed years	What is the relationship of (Name) to household head? Head = 1 Spouse = 2 Son/daughter = 3 Parent = 4 Other Relative = 5 Non Relative = 6	What is the status of (Name)? Usual member present = 1 Usual member Absent = 2 Student in boarding school present = 3 Student in boarding school Absent = 4 Not Usual member = 5	For those aged 10yrs and above What is (Name's) marital status Married = 1 Single = 2 Divorced/ Separated = 3 Widowed = 4	For children below 18 years Are the parents of (Name) still alive? Yes = 1 No = 2 Don't know = 3		For all persons aged 10 years and above			For those 18 years and above.			
									Activity status	If codes 1-5 in col. (9)		Did (Name) vote in the last national or local elections? Yes = 1 No = 2 Don't Know = 3			
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)		(9)	(10)	(11)	(12)	(13)	(14)	(15)
							Mother	Father							

SECTION 2B. HOUSEHOLD EDUCATION (For Only Usual Household Members with Codes 1 to 4 in Col 6 Section 2A)

ID NO.	Name	What is (names') current schooling status? <i>Never attended school = 1</i> <i>Left School = 2</i> <i>Currently schooling = 3</i> <i>If code = 1 go to column 5</i>	What is highest class completed? (codes at the right side of table)	For children below 18 years who have never attended school What is the MAIN reason for not attending? <i>Too young = 1</i> <i>Long Distance = 2</i> <i>High Cost = 3</i> <i>Lack of Interest = 4</i> <i>Disability = 5</i> <i>Need to work = 6</i> <i>Other(specify) = 7</i>	For the children below 18 years who left school What is the MAIN reason for leaving school? <i>Completed desired level =1</i> <i>Need work =2</i> <i>High Cost =3</i> <i>Long Distance =4</i> <i>Poor quality of school =5</i> <i>Orphaned =6</i> <i>Sickness/ calamity in family =7</i> <i>Pregnancy =8</i> <i>Marriage =9</i> <i>War/ insecurity = 10</i> <i>Parent decision =11</i> <i>Lack of interest =12</i> <i>Other (specify) =13</i>	For those currently attending day primary schools	
						Who manages the school where (name') attends? <i>Government = 1</i> <i>Private = 2</i> <i>NGO/Religious organization = 3</i> <i>Other = 4</i>	What is the distance (Name) travels from the household to School? (km)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)

Codes for highest class attained:
None =00,
Some schooling but did not complete p.1 =01,
Completed P.1 =11,
Completed P.2 =12,
Completed P.3 =13,
Completed P.4 =14,
Completed P.5 =15,
Completed P.6 =16,
Completed P.7 =17,
Completed Junior=21,
Completed S.1 =31,
Completed S.2 =32,
Completed S.3 =33,
Completed S4 =34,
Completed S5 =35,
Completed S6 =36,
Post primary certificate =41,
Post secondary Diploma =51,
Degree and above =61
Don't know =99.

SECTION 2C. HOUSEHOLD EDUCATION. (For those currently attending Government Primary Schools)

ID N O.	Name	Are there separate toilets for girls and boys at the school? Yes = 1 No = 2 Don't Know = 3	Amount Paid for Educational Services in the School per Year										How do you rate the payments you make? Affordable= 1 Not Affordable= 2	How do you rate the quality of teachers in the school where (NAME) attends? Good = 1 Fair = 2 Poor = 3 Don't Know = 4	How do you rate the quality of facilities in the school where (NAME) attends? Good = 1 Fair = 2 Poor = 3 Don't Know = 4	What are the constraints affecting the performance of the school? Inadequate buildings = 1 Poor attitude of staff = 2 Long distance to school = 3 Bad behavior of pupils = 4 Lack of parental interest in school affairs = 5 Insecurity = 6 Poor Management = 7 Other (specify) = 8 (MENTION AT MOST 3 CONSTRAINTS STARTING WITH THE MOST SERIOUS)		
			Development/ Building Fund	P. T. A fees	School Uniform	Lunch fee	Stationery (Exercise books, pens, etc.)	Text books	Coaching fees	Examination fees	Church fee	Lump sum (i.e. if the respondent has no breakdown of the expenses)						
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(19)

SECTION 2D. HOUSEHOLD USE OF HEALTH SERVICES DURING LAST 30 DAYS

ID No	Name	Did (Name) fall sick in the last 30 days Yes =1 No =2 Don't know =3 If code 2 and 3, go to next person	Days lost due to sickness or injury	What type of sickness was it? Fever/ Malaria =1 Respiratory =2 Measles =3 Diarrhea =4 STI/ HIV/ AIDS =5 Birth-related =6 Dental =7 Accident =8 Intestinal infections =9 Skin infections =10 Hypertension =11 Ulcers =12 Mental illness =13 Flu & Cold =14 Others (specify) =15	Where did (Name) seek treatment from? None =1 Home/self medication =2 Traditional healer =3 Gov't health facility =4 Private health facility =5 Religious/mission facility =6 Pharmacy/drug shop =7 Community health worker=8 NGO health facility =9 Other (specify) =10 If code =1 or 2 in col 6, go to col 10			What is the distance to the facility where (Name) first sought treatment (km)? If reported in Miles multiply by 1.6	For those who did not report code 4 in col (6), what is the MAIN reason that prohibited (Name) from going to a government health facility? Facilities too far =1 High cost of treatment =2 Sickness mild =3 Staff not available =4 Negative staff attitudes =5 Drugs not available =6 Long waiting time =7 Other (specify) =8 If code =2, go to col 11.	If code 2 in col (10) How much would it have cost?	For those with codes 3 to 10 in col (6)				
					Was any payment made? Yes = 1 No =2 If code = 2, skip to col 16.	If yes in col 12, how much did (name) pay on the first visit?					Were you or (name) satisfied with the quality of health service provided? Yes =1 No =2 Don't know =3				
					Option						Consultation	Drugs	All costs		
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
					1 st	2 nd	3 rd								

SECTION 2E. IMMUNISATION FOR CHILDREN AGED UNDER 5 YEARS (Exclude Mass Immunization of Polio and Measles)

ID NO.	Name	Age in completed Months (0-59 months)	Immunization and Source												VITAMIN A							
			a. Immunization status												b. Source:		Has (NAME) ever received a vitamin A capsule like this one? <i>(Show capsule)</i> Yes = 1 No = 2 Don't know = 3	If yes, how many months ago did (NAME) take the last capsule?				
			POLIO 0		BCG		DPT1		DPT2		DPT3		MEASLES		POLIO 1				POLIO 2		POLIO 3	
(1)	(2)	(3)	(4)		(5)		(6)		(7)		(8)		(9)		(10)		(11)		(12)		(13)	(14)
			a	b	a	b	a	b	a	b	a	b	a	b	a	b	a	b	a	b		

SECTION 3: QUALITY OF HEALTH SERVICES

3.1. What is the distance to the nearest government health facility where you can get medical care? _____, kms.

3.2. How long ago did a member of this household last go to a health facility for consultation/treatment? _____ (months), **if more than 12 months, skip to question 3.5.**

3.3. Access to selected health services

Health Service	In the last 12months did a member of the household receive this service? If yes, record ID. No. of HH member who last received the service.	Was the patient admitted? Yes = 1, No = 2	Where was the service obtained? Govt hosp. =1 Private hosp. =2 NGO hosp. =3 Other =4	Was the service paid for? Yes =1 No =2 Don't Know =3	If yes, how much was paid? (SHs)	What was the condition for payment? Official Requirement=1 Token of thanks =2 Demanded =3	Were you or the patient satisfied with the services? Yes =1 No =2 Don't Know =3	Are you always willing to pay for these services? Yes =1 No =2	Would you have paid for these services in 2000 Yes =1 No =2 N/A =3	How has the quality of services changed compared to 2000? Improved =1 Same =2 Worsened=3 N/A =4
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Consultation										
Drugs										
Immunization										
Ante-natal										
Delivery										
Laboratory										
X-ray										
Surgery										
Other (specify)										

3.4. Utilization of immunization and birth-related services in the last 12 months. (For children aged under 5 years and women aged 15-50 years) **if a person used more than one, fill in more rows per ID**

Health Service	In the last 12months did a member of the household require this service? If yes, record ID. No. of HH member who last received the service.	Was (Name) able to get the service? Yes =1 No =2 If code =2 go to col 6.	If yes, where was the service obtained? Gov't facility =1 Private facility. =2 NGO facility =3 Other (specify) =4	Were you or (Name) satisfied with the services offered? Yes =1, No =2, Don't Know =3	If the service was required but not used, what was the major reason? Long distance =1 Inadequate trained staff=2 Uncooperative staff at health centre =3 Lack of drugs =4 High Cost =5 Other (specify) =6	How has the quality of services changed compared to 2000? Improved =1 Same =2 Worsened =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Immunization						
Family Planning						
Ante-natal Care						
Delivery						
Post-natal care						
Other (specify)						

3.5.How would you rate the quality of services provided by the government health facility serving your community?

SN	Item	What is the current situation? <i>Good</i> =1 <i>Fair</i> =2 <i>Poor</i> =3 <i>Don't Know</i> =4	How has the quality changed since the year 2000: <i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3 <i>Don't know</i> =4 <i>Not Applicable</i> =5
(1)	(2)	(3)	(4)
1	Overall quality of services		
2	Responsiveness of the staff		
3	Availability of drugs		
4	Cleanliness		

SECTION 4: WATER AND SANITATION

A: WATER

4.1. What is the household's **MAIN** source of water for drinking and other uses? (*Record response in table below*)

Use of Water	Dry Season					Wet season				
	Main source of water	Distance (kms)	Waiting time at water source (minutes)	Time taken to and from water source (minutes)	Amount of water used per day (litres)	Main source of water	Distance to water source (kms)	Waiting time at water source (minutes)	Time taken to and from water source (minutes)	Amount of water used per day (litres)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
Drinking										
Other Uses										

Codes for Main water source:

*Piped water in dwelling =1, Piped water (yard tap) within compound =2, Piped water outside compound =3
Bore hole/protected spring/gravity flow scheme =4, Unprotected well/spring =5, Rain water =6, Lake/river / Stream/Ponds/Dams =7 Other (Specify) =8*

4.2 If response in 4.1 is 5 to 8, what is the **MAIN** reason for not using protected water sources?

*Not available =1, Long distance =2, Unreliable =3, Water does not taste good =4,
Require contribution =5, Long queues =6, Open source is okay =7 Other (Specify) =8*

4.3. Is the water used by the household paid for? [1 = Yes; 2 = No] **If no, skip to question 4.7**

4.4. If yes, what is the purpose for the payment?

*User Fees /tariffs =1
Maintenance Costs =2
Other (specify) =3*

4.5 How much money on average does the household pay per month for the water?

Shs.

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4.6 How much money is the household willing to spend on water every month?

Shs.

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4.7. Who **NORMALLY** collects water in this household (if source is outside)?

*Boys =1, Girls =2, Both Boys and Girls = 3, Women =4,Both Girls and Women =5, Men =6
Both Women and Men =7, Delivered by vendor =8*

4.8 Are the safe water sources in your community managed by user committees?

[1 = Yes, 2 = No, 3 = Don't Know]

4.9. How is the water for drinking prepared in the household?

Boil and filter =1; Boil only =2; Filter only =3; Nothing is done =4

4.10. How is the water for drinking **USUALLY** stored?

Storage facility	Covered
Pot = 1	Yes=1, No =2
Jerry can = 2	
Saucepan = 3	
Drums = 4	
Jug/Kettle = 5	
Other (specify) = 6	
(1)	(2)

4.11. How has the availability of safe water (**codes 1 to 4 in question 4.1**) for household consumption changed in your community over the past 2 years? [Improved =1, Same =2, Worsened=3]

4.12. What is the **MAIN** constraint that your household faces in accessing safe water sources? [No Constraint =1, Long distance =2, Inadequate sources =3, High cost =4, Other (specify) =5]

B: HOUSING AND SANITATION

4.13 Household dwelling type and sanitary facilities

Occupancy tenure of Dwelling Unit	Roof	Walls	Floor
Owner occupied =1 Free Public =2 Free Private =3 Subsidized Public =4 Subsidized Private =5 Rented Public =6 Rented Private =7 Other (specify) =8	Thatched =1 Iron sheets =2 Asbestos =3 Tiles =4 Tin =5 Cement =6 Other (specify) =7	Thatched =1 Mud and poles =2 Unburnt bricks =3 Burnt bricks with mud =4 Burnt bricks with cement =5 Timber =6 Cement blocks =7 Concrete =8 Stone =9 Other (specify) =10	Earth =1 Earth and cow dung =2 Cement screed =3 Mosaic or tiles =4 Bricks =5 Stone =6 Wood =7 Concrete =8 Other (specify) =9
(1)	(2)	(3)	(4)

Kitchen	Garbage disposal	Bathroom	Toilet
Inside =1 Outside (built) =2 Outside (makeshift) =3 None =4	Pit =1 Skip /Bin =2 Bush =3 Garden =4 Other (specify) =5	Inside =1 Outside (built) =2 Outside (makeshift) =3 None =4	Covered pit latrine private =1 Covered pit latrine shared =2 VIP latrine private =3 VIP latrine shared =4 Uncovered pit latrine =5 Flush Toilet Private =6 Flush Toilet Shared =7 Ecosan toilet =8 No Toilet =9
(5)	(6)	(7)	(8)

4.14 Is there a provision for hand washing after toilet use?
Yes = 1 No = 2

4.15. What is the major factor that limits people in your community from constructing toilet/pit latrines? None=1, Ignorance =2, High cost =3, Soil type/terrain =4, Culture =5, Don't Know =6, Other (specify) =7

4.16. What is the major factor that limits people in your community from using toilet/pit latrines? None=1, Ignorance =2, Culture =3, Non-availability = 4, Don't Know =5, Other (specify) =6

SECTION 5: GOVERNANCE

5.1 Contact with the following institutions/courts in the last 2 years?

SN	Type of institution or court	What is the distance from your household to the nearest institution/court? _____ (kms)	Did any household member have any issue/case requiring institutional or court intervention at _____ in the last 2 years? Yes =1 No =2 if code 2, skip to next institution	If yes, what was the nature of the last issue/case? Administrative service =1 Complaint =2 Summon =3 Arrest =4 Other =5	Was the institution/ court actually used? Yes =1 No =2 if code 2, skip to next institution	How long did it take to resolve the issue/case? Less than one month =1 1 to 6 months =2 7 to 12 months =3 More than 12 months =4 Case Pending =5	How long would it normally take to resolve a similar case/issue at each of these courts? Less than one month =1 1 to 6 months =2 7 to 12 months =3 More than 12 months =4 Don't Know =5	Did you have to make any payment before the case/issue was resolved? Yes =1 No =2 Don't Know =3 if code 2 or 3, skip to col 11	What was the purpose of the payment? Bribe =1 Token of thanks =2 Bail =3 Bond =4 Case fee =5 Other (specify) =6	Was the household (person involved) satisfied with way the issue/case was handled? Yes =1 No =2 Don't Know =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
1	Customary Courts									
2	LCI									
3	LCII									
4	LCIII									
5	Local Administration Police									
6	Central Police									
7	Prisons									
8	Magistrates Court									
9	District Land Tribunal									
10	High Court									
11	Other, specify									

5.2 LC Committee and Social Aspects

If yes in col (1) i.e code 1 and 2					If yes in col 6		
<p>Is or was any member of the household a member of the LC 1 committee</p> <p>Yes, currently = 1 Yes, in the past = 2 No never = 3 If code 3 go to col (4)</p>	<p>For how long was/has this household member been part of the LC committee? (in years)</p> <p>If more than one household member report for the one with the greatest experience</p>	<p>What position did this household member hold?</p> <p>Chairperson = 1 Vice Chairperson = 2 Secretary = 3 Treasurer = 4 Secretary for Security = 5 Women's representative = 6 Youth Representative = 7 Production and Environment = 8 Information, Education and Mobilisation = 9 Disabled = 10</p>	<p>Are LC meetings public or private?</p> <p>Public (village council) = 1 Private (Executive) = 2 Some public, some private = 3 Don't know = 4</p>	<p>How often do public LC (village council) meetings take place?</p> <p>More than once a month = 1 Once a month = 2 Once in two months = 3 More than two months = 4 Not at all = 5 As and when requires = 6</p>	<p>Are minutes of the meetings recorded?</p> <p>Yes = 1 No = 2 Don't know = 3</p>	<p>Are the minutes accessible to the public?</p> <p>Yes = 1 No = 2</p>	<p>How often do you or other household members attend LC 1 meetings?</p> <p>Always = 1 Only important ones = 2 Only when invited = 3 Sometimes = 4 Never = 5</p>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	If code is 1 in col 9						
<p>Was the 25% in graduated tax for last year (financial year 2002/03) remitted to the village?</p> <p>Yes = 1 No = 2 Don't know = 3 If code =2 or 3 go to col (11)</p>	<p>Do you know how this money has been spent?</p> <p>Yes = 1 No = 2</p>	<p>How much does the household have to pay in graduated tax for this year? (i.e. the financial year 2003/04)</p> <p>(if more than one household member pays G-tax, calculate the total for the household)</p> <p>(if no tax is to be paid, put 0)</p> <p>(if don't know, put 99)</p>	<p>How much did the household pay in graduated tax last year? (i.e. the financial year 2002/03)</p> <p>(if more than one household member paid G-tax, calculate the total for the household)</p> <p>(if no tax was paid, put 0)</p> <p>(if don't know, put 99)</p>	<p>How well does the LC1 committee represent the interests of your household?</p> <p>Not at all = 1 A little = 2 Well = 3 Very well = 4</p>	<p>How much confidence do you have in the LC 1 committee?</p> <p>None = 1 A little = 2 Much = 3 Very much = 4</p>		
(9)	(10)	(11)	(12)	(13)	(14)		

5.3 Experiences with minor extortion of money (**less than USh 15,000**) from **private** individuals by _____

	Do you know how to report minor extortion of money by (_____)?	Would you report (_____) if encountered with such extortion?	If no, why not?	Have you ever reported such extortion?	What action was taken?	How effective was the action taken?
	Yes =1 No =2	Yes =1 No =2	Reporting is ineffective =1 Fear of Retribution =2	Yes =1 No =2 If no go to next row.	Dismissed = 1 Disciplined =2 No action taken =3 Don't know =4	Highly effective =1 Fairly effective = 2 Not at all =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension agents						
Other (specify)						

5.4 Experiences with minor embezzlement of money (**Ush 15,000 - 99,000**) of **public** money by _____

	Do you know how to report minor embezzlement of money by (_____)?	Would you report if encountered with such embezzlement?	If no, why not?	Have you ever reported such embezzlement?	What action was taken?	How effective was the action taken?
	Yes =1 No =2	Yes =1 No =2	Reporting is ineffective =1 Fear of Retribution=2	Yes =1 No =2 If no skip go to next row.	Dismissed = 1 Disciplined =2 No action taken =3 Don't know =4	Highly effective =1 Fairly effective = 2 Not at all =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension agents						
Other (specify)						

5.5 Experiences with major embezzlement of money (more than US\$ 100,000) of public money by

	Do you know how to report major embezzlement of money by (____)?	Would you report if encountered with such embezzlement?	If no, why not?	Have you ever reported such embezzlement?	What action was taken?	How effective was the action taken?
	Yes =1 No =2	Yes =1 No =2	Reporting is ineffective =1 Fear of retribution =2	Yes =1 No =2 If no skip go to next row.	Dismissed =1 Disciplined =2 No action taken =3 Don't know =4	Highly effective =1 Fairly effective =2 Not at all =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)
LC I official						
LC II official						
LC III official						
Police						
Health staff						
Education staff						
Courts						
Extension agents						
Other (specify)						

5.6 Rating of performance of the local government system

LC Level	How do you rate the current performance of the following institutions? Good =1 Fair =2 Poor =3 Don't Know =4 If code 4 skip to next row.	If code 1, 2 or 3 in col. (2)		How has the quality of services offered by the LC officials changed in last 2 years? Improved =1 Same =2 Worsened =3 Don't Know =4
		What is the major problem encountered in accessing LC services? None =1 Long distances =2 Absence of officers =3 Demand for bribes =4 Poor response by officers =5 Other (specify) =6	What would you recommend to improve the LC services? Facilitation =1 Train officers =2 Demand for accountability =3 Other (specify) =4	
(1)	(2)	(3)	(4)	(5)
LC I				
LC II				
LC III				

SECTION 6: AGRICULTURE SERVICES

A: EXTENSION SERVICES

6.1. Is this household involved in any agricultural activity? Yes = 1, No =2 (If No, skip to section 7)

6.2 If yes, circle all the agricultural activities involved in by this household and rank them in the boxes given according to the order of importance.

- Crop Husbandry =1
- Animal husbandry =2
- Fish farming =3
- Other (Specify)..... =4

6.3. What is the total land size owned and cultivated by the household in acres? _____ Owned, _____ Cultivated

6.4. Demand for extension services

SN	Activity	How often do you require extension services?	Are you willing to pay for these services?	How much are you willing to pay per visit?	What is the commonest way of accessing extension services?	What is your preferred form of accessing extension services?
		<i>Never</i> =1 <i>More than once a month</i> =2 <i>Once a month</i> =3 <i>Once in 3 months</i> =4 <i>Once in 6 months</i> =5 <i>Annually</i> =6 <i>Other, specify</i> =7	Yes =1 No =2		<i>Mass media</i> =1 <i>Joint meetings with extension officer</i> =2 <i>Individual meeting with extension officer</i> =3 <i>Other, specify</i> =4	<i>Mass media</i> =1 <i>Joint meetings with extension officer</i> =2 <i>Individual meeting with extension officer</i> =3 <i>Other, specify</i> =4
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Crop Husbandry					
2	Animal husbandry					
3	Fish farming					
4	Other (Specify)					

6.5. Has this household been visited by an extension worker during the last 12 months? Yes =1, No =2 (If No skip to qn 6.8 otherwise fill the table below:)

6.6 Use of extension services

SN	Which extension services did the household receive?	What was the source?	What is the distance to the source (km)	How often has the extension worker visited the household?	Do you pay for these services?	If yes, what is the purpose of the payment?	Are you satisfied with the quality of the services offered?
	<i>Crop husbandry</i> =1 <i>Veterinary</i> =2 <i>Fisheries</i> =3 <i>Others</i> =4	<i>Government official</i> =1 <i>Private</i> =2 <i>NGO/CBO</i> =3 <i>Other</i> =4		<i>More than once a month</i> =1 <i>Once a month</i> =2 <i>Once in 3 months</i> =3 <i>Once in 6 months</i> =4 <i>Annually</i> =5 <i>Other</i> =6	<i>Always</i> =1 <i>Sometimes</i> =2 <i>Never</i> =3 If code 3 go to col (8)	<i>Official fee</i> =1 <i>Token of appreciation</i> =2 <i>Bribe</i> =3 <i>Other</i> =4	Yes =1 No =2
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1							
2							
3							
4							

6.7 How do you rate the quality of extension services provided by government officers?

SN	Services <i>Crop husbandry =1</i> <i>Veterinary =2</i> <i>Fisheries =3</i> <i>Others =4</i>	Quality: <i>Good =1</i> <i>Fair =2</i> <i>Poor =3</i>	How do you rate change in quality in last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)	(4)
1			
2			
3			
4			

6.8 Have you ever heard about the Plan for Modernization of Agriculture (PMA)?
Yes =1; No =2

6.9. If Yes, which PMA activities have you heard about? (Circle appropriate code)

- Training =1
- Advocacy services =2
- Marketing =3
- Other (specify) =4

B: INPUTS

6.10 Use of Agricultural inputs during the last 12 months

SN	Input	Did the household use any of the Inputs listed in column (2)? <i>Yes =1</i> <i>No =2</i> If code 2, go to col 6.	If used, what is the main supply source? <i>Agriculture officers =1</i> <i>DFI/Agricultural research centers/NARO Centers =2</i> <i>Veterinary Officer =3</i> <i>Markets =4</i> <i>Cooperatives =5</i> <i>NGOs =6</i> <i>Shops/Local vendors =7</i> <i>Other (specify) =8</i>	How do you rate the quality of the inputs used? <i>Good =1</i> <i>Fair =2</i> <i>Poor =3</i> Skip to col 7	If not used, what is the main reason for non-use? <i>No Knowledge =1</i> <i>Too Expensive =2</i> <i>Not available =3</i> <i>Not useful =4</i> <i>Other (specify) =5</i> If code 1 go to next input.	How has the household knowledge about these inputs changed since 2000? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>	How has the household's access to inputs changed since 2000? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Improved Seeds						
2	Hybrid Seeds						
3	Herbicides						
4	Fungicides						
5	Pesticides						
6	Animal Feeds						
7	Veterinary drugs						
8	Artificial Insemination						
9	Others, specify						

C: MARKETING SERVICES

6.11 A :Market access for agricultural inputs

SN	Input	Can you obtain the inputs listed in column (2) in Sub-county/ Town Council <i>Yes =1 No =2</i>	What is the distance from the household to nearest market/ input source? (kms)	What is your main source of market information? <i>Radio =1 Television =2 Newspaper =3 Local council officials =4 Other farmers =5 Others (specify) =6</i>	How do you rate market information services within your community in last 2 years? <i>Improved =1 Same =2 Worsened =3</i>	How do you participate in the market? <i>Buyer =1 Seller =2 Both =3 None =4</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Improved Seeds					
2	Hybrid Seeds					
3	Herbicides					
4	Fungicides					
5	Pesticides					
6	Animal Feeds					
7	Veterinary drugs					
8	Artificial Insemination					
9	Others (specify)					

6.11B: Market access for agricultural products

Product	Has the household ever produced any of these items? Yes =1 No =2	Is the household currently producing any of these items? Yes =1 No =2	Are markets for these items available in sub-county/town council Yes =1 No =2	What is the distance from the household to nearest market? ____ (kms)	What price would you get per unit if sold via?			How has the ability to market these items changed in the last 2 years Improved =1 Same =2 Worsened= 3
					(6) Unit Code	(7) trader	(8) local market	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Matooke								
Maize								
Sorghum/ Millet/Cereals								
Groundnuts								
Beans								
Potatoes								
Oranges								
Pineapples								
Mangoes								
Cabbages								
Tomatoes								
Cotton								
Coffee								
Tea								
Tobacco								
Cattle								
Goats								
Pigs								
Milk								
Poultry								
Cassava								
Sim-sim								
Rice								

6.12. What costs do you incur in the process of marketing your produce,? (Circle all costs incurred)

- Not selling produce =1
- None =2
- Hire of stalls =3
- Market dues =4
- Transport costs =5
- Other Costs =6

6.13. What constraints/challenges do you meet in the process of marketing your produce?

SN	Constraint	Yes =1, No =2
(1)	(2)	(3)
1	High transport costs	
2	Poor roads	
3	High market dues	
4	Long distances to the markets	
5	Low prices offered	
6	Other	

SECTION 7: TRANSPORT SERVICES

A: ROAD INFRASTRUCTURE

7.1. Access to road infrastructure

SN	What is the nearest road to your household?	What is the distance to the nearest road? (kms)	Is the road usable all the year round?	If code =2 in col.4, why?	How has the maintenance of this road changed in the last 2 years?	What is the major constraint you find when using this road?
	<i>Trunk road (tarmac) =1</i> <i>Trunk road (murrum) =2</i> <i>Feeder road =3</i> <i>Community Road =4</i>		Yes =1 No =2	<i>Bad weather =1</i> <i>Poor maintenance =2</i> <i>Other (specify) =3</i>	<i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i> <i>Don't Know =4</i>	<i>None =1</i> <i>Bad weather =2</i> <i>Poor road maintenance =3</i> <i>Insecurity =4</i> <i>Other =5</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1						

7.2. State of roads.

SN	Type of roads	How has the maintenance of roads in your area changed in the last 2 years?	What is the MAJOR constraint you find when using the roads in area?	Occurrence:
		<i>Improved = 1</i> <i>Same = 2</i> <i>Worsened = 3</i> <i>Don't Know = 4</i>	<i>Bad weather = 1</i> <i>Poor road maintenance =2</i> <i>Insecurity = 3</i> <i>Other(specify) = 4</i> <i>None = 5</i>	<i>Common = 1</i> <i>Not common = 2</i> <i>Not applicable = 3</i>
(1)	(2)	(3)	(4)	(5)
1	Trunk roads (tarmac)			
2	Trunk (murrum)			
3	Feeder roads			
4	Community roads			

7.3. What is the distance from the household to the district headquarters? _____ (Kms)

B: WATER TRANSPORT

7.4. Did any household member use water transport during the last 2 years? [Yes =1, No = 2]

If no Skip to Section 8.

7.5. If yes, how often did the member use this mode of transport? (If they are many consider the one who used it **MOST** frequently)

- Daily =1
- Weekly =2
- Monthly =3
- More than a month =4

7.6. Where is the water transport located?

- Within District =1
- Between District and Neighboring Districts =2
- Outside District =3

7.7. Who provides these water transport services?

S N	Service	Major provider	If the major provider in col (3) is Government				
			Do you pay for the water transport services?	If yes, purpose of payment?	Are you satisfied with services provided by government?	What major constraint do you find when using the water transport in your area?	How have government-provided water transport services changed in last 2 years?
		Gov't =1 Private =2	Yes =1 No =2	Official fee =1 Token of appreciation =2 Bribe =3 Other =4	Yes =1 No =2	Bad weather =1 Unreliable =2 High costs =3 Insecurity =4 Other(specify) =5	Improved =1 Same =2 Worsened =3
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Boats						
2	Ferry						
3	Other						

SECTION 8: OTHER SERVICE DELIVERY ISSUES

Projects Implemented in the past three years

	Project	What are the 9 projects the household considers most important? <i>RANK FROM 1 TO 9 STARTING WITH THE MOST IMPORTANT.</i>	What projects were implemented in this village in the past 3 years? <i>If the project is mentioned and it is not implemented in the village but it is in the parish include the projects.</i> Yes =1 No =2 Don't Know =3	How much did the household or household members benefit from the project? Not at all = 1 A little = 2 Average = 3 Much = 4 No benefits yet = 5	Who was the MAJOR implementor of this project in the community? Central Government =1 District =2 Sub-county = 3 Parish = 4 Community members = 5 NGO/ Church = 6 Politicians = 7 Private entrepreneurs/ traders = 8 Other (specify) = 9 Don't know = 10
(1)	(2)	(3)	(4)	(5)	(6)
1	Water Provision				
2	Electrification				
3	New roads or bridges				
4	Road or bridge rehabilitation				
5	New markets				
6	Markets rehabilitation				
7	Toilet/latrine construction				
8	New school construction				
9	Classroom construction				
10	Other school improvement				
11	Health unit construction				
12	Sensitization/ extension service/ information provision				
13	Demonstration garden				
14	Introduction of new crop or improved varieties				
15	Introduction of improved agricultural techniques				
16	Livestock improvement/ restocking/ breeding				
17	Poultry/ birds related				
18	Forestry related				
19	Conservation				
20	Fish Related				
21	Other (specify)				

Section 9: Access to formal & informal credit during the last 12 months (For individuals aged 18 years and above)

ID. No.	Did (NAME) require a loan or credit in the past 12 months ? Yes =1 No =2 <i>If code 2, go to next ID.</i>	If yes, did (NAME) apply for a loan? Yes =1 No =2 <i>If code=2, go to col 11</i>	How much did (NAME) ask for?	How much did (NAME) receive?	How much was (Name) supposed to pay back?	What was the period of payment? Three months =1 Six months =2 Twelve months =3 Two years =4 Other (specify) =5	What was the purpose of the loan? Purchase of agricultural land =1 Purchase of livestock =2 Agricultural inputs =3 Setting up or expansion of enterprise =4 Housing =5 Education =6 Health =7 Household consumer goods and services =8 Other (specify) =9	What was the source of the loan? Bank =1 Cooperative credit facilities =2 Government agency =3 NGO =4 Commercial firm =5 Money Lender =6 Employer =7 Relative/ friends =8 Community funds =9 Others (specify) =10	What was the rate of interest per year? (%)	If no, in col (3) why? Not needed =1 Don't know where to apply =2 No supply available locally (too far) =3 Does not have security required =4 Interest too High =5 Other (specify) =6
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)



Uganda Bureau of Statistics



**THE 2004 NATIONAL SERVICE DELIVERY SURVEY (NSDS)
QUESTIONNAIRE FOR SERVICE PROVIDERS
[To be answered by Heads of Selected Departments]**

SECTION 1A: IDENTIFICATION PARTICULARS			
1 District name and code			
2 County/Municipality			
3 Sub-County/Division/Town Council			
4 Parish/Ward			
5 EA			

Response Status by Sector

Sector	Title of Officer answering	Response Status
		<i>Completed</i> =1 <i>Partially Completed</i> =2 <i>Not filled</i> =3
(1)	(2)	(3)
Education		
Health		
Water and Sanitation		
Agriculture Extension Services		
Road Infrastructure		
Governance		

This survey is being conducted by the Uganda Bureau of Statistics of the Ministry of Finance, Planning and Economic Development under the authority of the Uganda Bureau of Statistics Act, 1998.

The Uganda Bureau of Statistics
P.O. Box 13,
Entebbe.
Tel. 256-41-320741/322099/322100/322101, 256-75-720745, 256-77-705127
Fax. 256-41-320147
Email: unhs@infocom.co.ug, ubos@infocom.co.ug
Website: www.ubos.org

SECTION 1B: Staff Details

1. Name of Team Leader			
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2. Name of District Supervisor		
--------------------------------	--	--

3. Date of Inspection by District Supervisor	dd		mm		yy

For Office Use Only

4. Name of Office Editor/Scrutinizer		
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5. Name of Data Entry Operator _____

--	--

6. Date of Data Entry	dd		mm		yy

SECTION 2: EDUCATION (Primary Education)

2.1. What is the name of this school?

.....

2.2. Who manages the school?

Government =1, Private =2, NGO/ Religious Organization =3, Other (specify) =4

2.3. Staffing position of the school

How many teachers by grade are available in this school?			How many additional teachers are required in this school?
Grade	Female	Male	
(1)	(2)	(3)	(4)
1. Grade V and above			
2. Grade III			
3. Grade II			
4. Untrained/licensed			

2.4 School Enrollment

Class	Current enrollment (2004)		Enrollment in 2003	
	Girls	Boys	Girls	Boys
(1)	(2)	(3)	(4)	(5)
P7				
P6				
P5				
P4				
P3				
P2				
P1				

2.5. Availability of facilities at the school

Facility	Are the facilities listed in column 1 available at the school? <i>Yes =1 No =2</i>	If code is 1 in column 2 Is the facility adequate? <i>Yes =1 No =2</i>	What type of buildings does the school have? <i>Permanent =1 Semi-permanent =2 Both permanent & Semi-permanent =3 Temporary =4 Other (Specify) =5</i>	What is the condition of the facilities? <i>Good =1 Fair =2 Poor =3</i>
(1)	(2)	(3)	(4)	(5)
1. Classrooms				
2. Teachers' houses				
3. Library				
4. Laboratory				
5. Workshop				
6. Toilets/Latrines				

2.6. Are there separate toilet facilities for girls/boys? *Yes =1, No =2*

2.7 Do your toilet facilities cater for the physically impaired children? *Yes =1, No =2*

2.8. Are there First Aid facilities at school premises? *Yes =1, No =2*

If no Skip to 2.10

2.9. If yes who administers First Aid at the school?

School Nurse=1 Teachers =2 Others (Specify) =3

2.10. What is the **MAIN** source of drinking water at the school?

- | | | | |
|-----------------------------------|----|-----------------------------------|----|
| <i>Piped water at school</i> | =1 | <i>Protected spring/well</i> | =5 |
| <i>Piped water outside school</i> | =2 | <i>Rain water</i> | =6 |
| <i>Bore hole at school</i> | =3 | <i>Lake/river/stream/Dam/pond</i> | =7 |
| <i>Bore hole outside school</i> | =4 | <i>Other (specify)</i> | =8 |
| | | <i>None</i> | =9 |

2.11. If source of water is not at school, what is the distance to the **NEAREST** water source (Km)? _____

2.12 How reliable is the source of water?

- | | |
|-------------------------------------|----|
| <i>Reliable throughout the year</i> | =1 |
| <i>Not Reliable (Seasonal)</i> | =2 |

2.13. Payment for services by parents/guardians at the School

Item	Does the school charge for this item?	What is the average amount charged per Child? (Ushs)	What is the frequency of payment?
	Yes =1 No =2		Annual =1 Per term =2 Monthly =3 When required =4 Other =5
(1)	(2)	(3)	(4)
1. Development/building fees			
2. Lunch fee			
3. School uniform			
4. Exercise books			
5. Text books			
6. Pens and Pencils			
7. Geometry sets			
8. Rulers			
9. Coaching fees			
10. Others (specify)			

2.14. Supply of FREE Items by the school

Item	Does the school supply this item for free?
(1)	(2)
1. Exercise books	
2. Pens and pencils	
3. Text books	
4. Geometry Sets	
5. Rulers	
6. Uniform	
7. Lunch	
8. Others (specify)	

2.15. Academic performance of the pupils in PLE

Year	Number of candidates		Number who passed with grade one (1)		Number who passed with grade two (2)		Number who passed with grade three (3)	
	Girls	Boys	Girls	Boys	Girls	Boys	Girls	Boys
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
2003								
2002								
2001								
2000								

2.16 Incidence of leaving school pre-maturely

Year	Are there any pupils who left school before completing P.7 in ()?	If yes, what was the number?		What is the MOST common reason for leaving school?		
		Girls	Boys	Girls	Boys	
	Yes =1 No =2			<i>Harassment at home</i> =1 <i>Harassment at school</i> =2 <i>Traditions/culture</i> =3 <i>Pregnancies</i> =4 <i>Marriages</i> =5 <i>Search for jobs</i> =6 <i>Orphan hood</i> =7 <i>Transfer to another school</i> =8 <i>Lack of interest by pupil</i> =9 <i>Discipline and expelled</i> =10 <i>Parental decision</i> =11 <i>Insecurity</i> =12 <i>Other</i> =13		
(1)	(2)	(3)	(4)	(5)	(6)	
003						
002						

2.17. Which of these classes had the highest incidence of pupils leaving school before completing P.7 last year?
P1 =1; P2 =2, P3 =3; P4 =4; P5 =5; P6 =6, P7 =7

2.18. How do you rate quality of education in this school?
Good =1; Average =2; Poor =3

2.19. School Meetings:

Type of Meeting	Does the school hold this type of meeting?	How often are the meetings held?
	Yes =1 No =2	<i>Weekly</i> =1 <i>Monthly</i> =2 <i>Once a term</i> =3 <i>Half Yearly</i> =4 <i>Yearly</i> =5 <i>Ad hoc</i> =6
(1)	(2)	(3)
1. Staff meeting		
2. PTA/School management committees.		
3. One-to-one parent – class teacher		
4. Student leader/staff meetings		

2.20. Problems/Constraints faced by the School

MAJOR constraints/problems faced by the school.	Order of Ranking of three major constraints	How has the situation changed in the last 2 years?
	<i>Most serious</i> =1 <i>Serious</i> =2 <i>Least serious</i> =3	<i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3
(1)	(2)	(3)
A. Institutional		
1. Delayed remittance of funds		
2. Inadequate buildings		
3. Inadequate number of qualified teachers		
4. Insufficiency of funds		
5. Long distances covered by pupils		
6. Inadequate/lack of teachers accommodation		
7. Other (specify)		
B. Community-based		
8. Lack of parental interest in school affairs		
9. Insecurity		
10. Bad behaviour/strikes by pupils		
11. Bad behaviour/strikes by teachers		
12. Irregular attendance by pupils		
13. Other (specify)		

SECTION 3. HEALTH SERVICES (To be answered by head of health facility)

3.1a. What is the name of this health facility? _____

3.1b. Who owns this health facility?

Government =1
Private =2

NGO/ Religious Organization =3
Other (specify) =4

3.2. What is the level of this health facility?

Health Center II =1
Health Center III =2

Health Center IV =3
Hospital =4

3.3. Does the facility access Primary Health Care (PHC) funds?
Yes=1, No=2

3.4. If yes, how regularly?

Monthly =1
Quarterly =2

Half yearly =3
Yearly =4

Other (specify) =5

3.5. Do you usually participate in decision making in respect to the use of PHC funds allocated to this facility?
Yes=1; No=2

3.6 Are the PHC funds allocated sufficient?
Yes=1, No=2,

3.7 Services offered by this health facility

Service	Is this service offered at this health facility? Yes =1 No =2	If code 1 in col 2	
		Do patients have to pay for this service? Yes =1 No =2	How has the quality of this service changed compared to the year 2000? Improved greatly =1 Improved =2 Same =3 Slightly worsened =4 Worsened =5 Not applicable =6
(1)	(2)	(3)	(4)
1. Consultation			
2. Drugs			
3. Immunization			
4. Antenatal care			
5. Delivery			
6. Laboratory			
7. X-ray/ Ultra-sound			
8. Surgery			
9. Outreach (Health education)			
10. In-patient services (Admissions)			
11. Family planning			
12. HIV/AIDS testing/counseling			
13. STI Treatment			
14. Anti-retroviral therapies for HIV patients			
15. Prevention of mother-to-child transmission of AIDS			
16. Condom distribution			
17. Tuberculosis treatment (DOOTS)			
18. HIV/AIDS awareness & information			
19. Dental services			
20. School health			
21. Other (specify)			

3.8. Staffing position, common diseases reported and drug stock outs at health facility

Category of staff	Number		How do you rate the frequency of the following diseases at your health facility during the last 12 months?	Ranking <i>High =1</i> <i>Average =2</i> <i>Low =3</i> <i>None =4</i>	Has the health facility experienced stock outs of the following drugs/supplies in the last 6 months?	Yes =1 No =2	How do you compare stock out situation now to 2000? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i> <i>Not applicable =4</i>
	Number available	Additional number required					
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1. Doctors			1. Malaria		1. Measles vaccine		
2. Nurses			2. TB		2. DPT vaccine		
3. Allied Medical Workers			3. Injuries		3. Chloroquine		
4. Laboratory Technicians			4. Measles		4. ORS		
5. Nursing Assistants			5. Birth related		5. Septrin		
6. Support staff			6. Diarrhoea		6. Fansidar		
7. Midwives			7. Acute Respiratory Infections		7. Paracetamol		
8. Dispenser / pharmacist			8. STI/HIV/AIDS		8. TB drugs		
			9. Other (specify)		9. Condoms		

3.9 What is the average number of new OPD patients received at this facility per month?

Current _____, In year 2000 _____

3.10. How long on average does the health facility take to receive drugs from the time they are requested for?
_____ (Weeks)

3.11 Sanitary facilities available at the health facility

Does the health facility have public toilets/latrines? <i>Yes =1</i> <i>No =2</i>	Are the toilets/latrines adequate? <i>Yes =1</i> <i>No =2</i> <i>Not applicable =3</i>	Does the facility have separate sanitary facilities for women and men? <i>Yes =1</i> <i>No =2</i>		Are there garbage/medical waste disposal facilities? <i>Yes =1</i> <i>No =2</i>	If yes in Column (5) What is the type of facility used? <i>Pit =1</i> <i>Skip =2</i> <i>Bush =3</i> <i>Other (specify) =4</i>		
		(3)	(4)		(6)	(7)	(8)
(1)	(2)	Toilets	Bathrooms		Garbage waste	Medical waste	Both Garbage and Medical

3.12. What is the **MAIN** source of water for the health facility?
Piped water =1 *Rain water* =4
Bore hole =2 *Lake/river/stream/Dam/Pond* =5
Protected spring/well =3 *Other (specify)* _____ =6
None =7

Drinking Other uses

3.13 What is the distance to the source of water mentioned in question 3.12 above (km)?
 Drinking _____, Other use _____

3.14. Factors limiting provision of health services

Limiting factors	Does (____) limit provision of health services? Yes =1 No =2	How do you rate the change in the situation compared to 2000? <i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3 <i>Not applicable</i> = 4
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate funding		
3. Inadequate facilities		
4. Inadequate drugs		
5. Inadequate clinical equipment		
6. Inadequate number of staff		
7. Inadequate staff skills		
8. Long distances from service users		
9. Negative attitudes of some service users		
10. Low pay to staff		
11. Insecurity		
12. Low staff morale		
13. Other (specify)		

3.15 Supervision/Monitoring of Health Facility during the last 12 months

Supervisor/Monitor	Did (____) supervise/ Monitor this health facility? Yes =1 No =2 N/A =3	What was the frequency of supervision/monitoring <i>Monthly</i> =1 <i>Quarterly</i> =2 <i>Twice a year</i> =3 <i>Annually</i> =4
(1)	(2)	(3)
Health Centre III		
Health Sub-District (HC IV)		
District		
Ministry of Health		

SECTION 4: WATER AND SANITATION FACILITY (For Community Development Assistants and Health Assistants at sub-county head quarters)

4.1. Services offered by Community Development Assistants and Health Assistants

Services	Do you offer this service? Yes =1 No =2	If yes in col 2, What is the MOST commonly used method? House-to-house =1 Addressing communities =2 Radio messages =3 Consultation by individuals =4 Ad hoc =5 Other =6	What is the frequency of delivery? Daily =1 Weekly =2 Monthly =3 Other =4	How many households were covered during the last 12 months?	
				Actual	Expected/planned
(1)	(2)	(3)	(4)	(5)	(6)
1. Home hygiene education					
2. Community health education					
3. First Aid information					
4. HIV/AIDS counseling					
5. Immunisation					
6. Family Planning advice					
7. Other (specify)					

4.2. Factors limiting provision of services to the community

Factors limiting provision of services.	Order of Ranking of three major factors Most serious =1 Serious =2 Least serious =3	How has the situation changed in the last 2 years? Improved =1 Same =2 Worsened =3
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances to service users		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Lack of transport		
10 Other (specify)		

4.3. Sources of water (water points) in the s/county

(To be answered by Community Development Assistant)

Type of water source (point)	Number of sources (points)		What is the number of functional water sources (points)?	How many households are served by source (point)?
(1)	(2)	(3)	(4)	(5)
	Currently Available	Constructed in last 2 years		
1. Piped water				
2. Bore holes/ Hand pumps				
3. Water tanks				
4. Protected wells/springs				
5. Unprotected wells/ springs				
6. Lakes/ rivers/ Dams/ Ponds				
7. Shallow wells				
8. Gravity flow scheme				

4.4. What is the number of functional water user committees in the sub-county? _____

4.5. What is their average composition (%)? Women _____%, Men _____%

4.6. Do you participate in the preparation of s/county/ Town council work plans?
Yes=1; No=2

4.7. How is the location of a new communal water point determined?

Centrality of source to most households =1 Geological setup =5
Near most vocal households =2 Landscape/terrain =6
Near most contributing household =3 Other (specify) =7
Near to chairperson's household =4

4.8. How has the availability of safe water changed in the last 2 years?

Improved =1
Same =2
Deteriorated =3

4.9. Constraints limiting provision of safe water sources (points)

Constraints	Order of Ranking of three major constraints.	How do you rate the change in the situation compared to 2000?
	<i>Most serious</i> =1 <i>Serious</i> =2 <i>Least serious</i> =3	<i>Improved</i> =1 <i>Same</i> =2 <i>Worsened</i> =3
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances to some communities		
5. Negative attitudes of some users		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Low staff morale		
10. Other (specify)		

4.10 What is the proportion of households with latrines /toilet facilities (%)?

1. Covered pit latrine private _____
2. Covered pit latrine shared _____
3. VIP latrine private _____
4. VIP latrine shared _____
5. Uncovered pit latrine _____
6. Flush Toilet Private _____
7. Flush Toilet Shared _____
8. Ecosan Toilet _____
9. No Toilet _____

4.11 What is the **MAJOR** reason for incomplete latrine/toilet coverage (<100%)?

- | | | | |
|-------------------------------|----|------------------------|-----|
| <i>Low income</i> | =1 | <i>Ignorance</i> | = 4 |
| <i>Negative attitude</i> | =2 | <i>Other (specify)</i> | =5 |
| <i>Poor landscape/terrain</i> | =3 | | |

4.12 How have the sanitary conditions of households changed in the last 2 years?

- | | |
|-----------------|----|
| <i>Improved</i> | =1 |
| <i>Same</i> | =2 |
| <i>Worsened</i> | =3 |

SECTION 5: AGRICULTURE EXTENSION SERVICES

5.1. Services offered by Agricultural Extension Officers

Service/information	Do you offer this service/ Information Yes =1 No =2	Who pays for the services you offer Farmer =1 Government =2 NGO/CBO =3 Other =4	What is the method of delivery? House-to-house =1 Address to Communities =2 Radio messages =3 Consultation by Farmer =4 Ad hoc =5 Other (specify) =6	What is the frequency Daily = 1 Weekly = 2 Monthly =3 Other =4	How many households were covered during the last 12 months	
					Actual	Planned
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1. Community mobilization/sensitization						
2. Field preparation						
3. Mulching/weeding						
4. Suitability of crops						
5. Post harvest handling						
6. Marketing						
7. Artificial insemination						
8. Vaccination						
9. Spraying/ticks control						
10. Bee keeping						
11. Other (specify)						

5.2 What mode of transport do you **FREQUENTLY** use to execute your duties?

- Official vehicle =1
- Own vehicle =2
- Official motorcycle =3
- Own motorcycle =4

- Public transport =5
- Walking =6
- Other =7

5.3 What is the distance from your office (Extension worker) to the **FURTHEST** farmer (km)

5.4 Constraints faced by Agricultural Extension Officers in delivery of services

Constraints	Order of Ranking of three major constraints <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other		

5.5. Training/mentoring

Course	Did you receive this training/mentoring during the last 2 years? <i>Yes =1</i> <i>No =2</i> If no to all go to qn 5.6	Was the most recent course relevant to your work? <i>Yes =1</i> <i>No =2</i>	Who covered the costs of the course? <i>Self =1</i> <i>Organisers =2</i> <i>Employer =3</i> <i>Other =4</i>
(1)	(2)	(3)	(4)
1. Training of trainers			
2. Communication/dissemination skills			
3. Refresher course			

5.6. Do you receive supervision/mentoring?

Yes =1

No =2

5.7. If yes in 5.6, from who?

District Sub-sector office =1

Local government administration =2

Line Ministry officials =3

Other =4

5.8 Do you have a NAADS Programme in this Sub-county?

Yes =1

No =2

IF NO, SKIP TO SECTION 7.

SECTION 6. NATIONAL AGRICULTURAL ADVISORY SERVICES (NAADS)

6.1. Services offered by NAADS providers (To be filled by NAADS official where available)

Service/information	Do you offer this service/information? <i>Yes =1</i> <i>No =2</i>	Who MOSTLY pays for this service? <i>Farmer =1</i> <i>Government =2</i> <i>NGO/CBO =3</i> <i>Other =4</i>	What is the MAIN method of delivery? <i>House-to-house =1</i> <i>Address to communities =2</i> <i>Radio messages =3</i> <i>Consultation by Farmer =4</i> <i>Ad hoc =5</i> <i>Other =6</i>	What is the frequency? <i>Daily =1</i> <i>Weekly =2</i> <i>Monthly =3</i> <i>Other =4</i>	How many households were covered during the last 12 months	
					Actual	Planned
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1. Community sensitization						
2. Field preparation						
3. Mulching/weeding						
4. Suitability of crops						
5. Post harvest handling						
6. Marketing						
7. Artificial insemination						
8. Vaccination						
9. Spraying/ticks control						
10. Others (specify)						

6.2. What mode of transport do you **FREQUENTLY** use to execute your duties?

- | | |
|-------------------------------|---------------------------|
| <i>Official vehicle =1</i> | <i>Pubic transport =5</i> |
| <i>Own vehicle =2</i> | <i>Walking =6</i> |
| <i>Official motorcycle =3</i> | <i>Other (specify) =7</i> |
| <i>Own motorcycle =4</i> | |

6.3. What is the distance to and time taken from the Sub-county headquarters to the **FURTHEST** farmer?

Distance _____ km, Time _____ hrs

6.4. Constraints faced by NAADS officials in delivery of services

Constraints	Order of Ranking of three major constraints <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other (specify) _____		

6.5. Training/mentoring

Course	Have you received this training/ mentoring in the last 2 years? <i>Yes =1</i> <i>No =2</i> If no to all skip to 6.6.	Was the MOST recent course relevant to your work? <i>Yes =1</i> <i>No =2</i>	Who covered the costs of the course? <i>Self =1</i> <i>Organisers =2</i> <i>Employer =3</i> <i>Other =4</i>
(1)	(2)	(3)	(4)
1. Training of trainers			
2. Communication/ dissemination skills			
3. Refresher course			
4. Other (specify) _____			

6.6. Do you receive supervision/mentoring?

Yes =1; No =2

If code =2, skip to section 7

6.7. If yes in 6.6, from who?

District Agriculture Office =1

Local government administration =2

Line Ministry officials =3

Other =4

SECTION 7. MARKETS AND MARKET INFORMATION (To be answered by Sub-county Chief)

7.1. Availability/operation of markets in sub-county

Type of market	Are these markets available in the sub-county/Town council?		For the most popular market		What are the conditions of the sanitary facilities? <i>Good = 1</i> <i>Fair = 2</i> <i>Poor = 3</i>		How do you rate the market services? <i>Good = 1</i> <i>Average = 2</i> <i>Poor = 3</i>
			What is the mode of management? <i>Contracted out = 1</i> <i>Community association = 2</i> <i>Public entity = 3</i> <i>Other = 4</i>	What is the frequency of operation ? <i>Daily = 1</i> <i>Weekly = 2</i> <i>Twice a week = 3</i> <i>Monthly = 4</i> <i>Twice a month = 5</i>			
(1)	Yes =1, No =2	Number (3)	(4)	(5)	Toilets (6)	Garbage pit (7)	(8)
1. Agricultural crops							
2. Livestock							
3. Fisheries							
4. General merchandise							

7.2 Market services provided by officers

Services	Are these services provided? <i>Yes = 1,</i> <i>No = 2</i>	What is the method of delivery used? <i>House-to-house = 1</i> <i>Address to communities = 2</i> <i>Radio messages = 3</i> <i>Consultation by farmer = 4</i> <i>Ad hoc = 5</i> <i>Other = 6</i>	What is the frequency of delivery? <i>Daily = 1</i> <i>Weekly = 2</i> <i>Monthly = 3</i> <i>Other = 4</i>
(1)	(2)	(3)	(4)
1. Information on agricultural inputs			
2. Information on agricultural output			
3. Other (specify)			

7.3. Constraints faced in the delivery of marketing services

Constraints	Order of Ranking of three major constraints <i>Most serious = 1</i> <i>Serious = 2</i> <i>Least serious = 3</i>	How has the situation changed in the last 2 years for the three options in col 2? <i>Improved = 1</i> <i>Same = 2</i> <i>Worsened = 3</i> <i>Don't Know = 4</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Long distances		
5. Negative attitudes		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other (specify)_____		

SECTION 8. ROADS INFRASTRUCTURE

8.1 Infrastructure (roads/bridges) available and condition (to be answered by Sub-County Chief)

Type of road/bridge/culvert	What is the length of roads within sub-county (km)? (For bridges/culverts record number)	What is the current state of the roads/bridges? <i>Good =1</i> <i>Usable =2</i> <i>Poor =3</i>	If code is 3 in column 3, give MAIN reason for poor state <i>Bad weather =1</i> <i>lack of equipment =2</i> <i>Poor maintenance =3</i> <i>Lack of engineers =4</i> <i>Other =5</i>
(1)	(2)	(3)	(4)
1. Trunk roads (Tarmac)			
2. Trunk roads (Murrum)			
3. Feeder roads			
4. Community roads			
5. Bridges/culvert crossings			

8.2. Does the district possess the minimum road equipment unit?

(Grader, Wheel loader and Tipper)

Yes =1, No =2, Don't Know = 3

If no go to qn 8.5.

8.3. Does your sub-county ever have access to this road equipment?

Yes =1, No =2

8.4. If No in 8.3, what is the major reason?

Busy in other areas =1

Poor relations with district headquarters =2

Lack of fuel at s/county =3

Other =4

8.5. Construction, Maintenance and Repair of infrastructure

Road/bridges	Who is the responsible actor? <i>Sub-county =1</i> <i>District =2</i> <i>Ministry of Works =3</i> <i>Other =4</i>	How do you rate the quality of work for each type of road? <i>Good =1</i> <i>Average =2</i> <i>Poor =3</i>	What is the frequency of repairs? <i>Routine-manual =1</i> <i>Routine-mechanized=2</i> <i>Regular-manual =3</i> <i>Regular-mechanized=4</i> <i>Other =5</i>	Have there been any new roads/bridges constructed in s/county in the last 2 years <i>Yes =1</i> <i>No =2</i>	If yes in col 5, What is the length in km (number of bridges/culvert crossings) constructed?	If no in col 5, what are the reasons? <i>No need =1</i> <i>Lack of funds =2</i> <i>Lack of equipment =3</i> <i>Insecurity =4</i> <i>Other =5</i>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1. Trunk roads (Tarmac)						
2. Trunk roads (Murrum)						
3. Feeder roads						
4. Community roads						
5. Bridges/culvert crossings						

8.6. Constraints faced in the Maintenance and Repairs of Roads.

Constraints	Order of Ranking of three major constraints <i>Most serious =1</i> <i>Serious =2</i> <i>Least serious =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>
(1)	(2)	(3)
1. Delayed remittance of funds		
2. Inadequate facilities		
3. Inadequate staff		
4. Wide road network		
5. Lack of peoples' interest		
6. Inadequate funding		
7. Low pay to staff		
8. Insecurity		
9. Other		

SECTION 9: GOVERNANCE (To be answered by head of institution/department)

9.1 Service delivery/state of institutions

Institution/department	Has this institution had contact with the community in the last 12 months? Yes =1 No =2	If yes, nature of last contact with community: Service delivery =1 Complaint =2 Arrest/summons =3 Security =4 Other =5	What was the nature of service/problem? Education/sensitization =1 Theft/robbery =2 Murder =3 Rape/ defilement =4 Land dispute =5 Fraud/embezzlement =6 Insecurity =7 Assault =8 Idle & disorderly =9 Other (specify) =10	Were the parties involved satisfied? Yes =1 No =2 Case still pending =3	How long did it take to conclude most recent case (Days)
(1)	(2)	(3)	(4)	(5)	(6)
1. Local council (I)					
2. Local council (II)					
3. Local council (III)					
4. Sub-county Admin.					
5. Central police					
6. Local Admn. police					
7. Magistrates courts					
8. Prison					

9.2. Accountability in departments/levels of governance

Institution/department	What is the major mode of ensuring accountability in this institution? Internal auditors =1 External auditors =2 Management committees =3 Chairperson rules =4 Finance officer rules =5 Other =6	Have there been any cases of misuse of funds in last financial year? Yes =1 No =2	If yes, how much money was involved in the most recent case? (Shs)	Whowas implicated? Executive Committee member =1 Head of Dept. =2 Accounting Officer =3 Other(specify) =4	What action was taken on culprits? Interdicted/suspended =1 Dismissed =2 Reprimanded/ Recovered =3 None =4
(1)	(2)	(3)	(4)	(5)	(6)
1. Local council (I)					
2. Local council (II)					
3. Local council (III)					
4. Sub-county Admin.					
5. Central police					
6. Local Admin. police					
7. Magistrates courts					
8. Prison					

9.3. Prison facilities (To be answered by Chief Prison Warder)

Facilities	Available	Condition
------------	-----------	-----------

	Yes =1 No =2	Good =1 Fair =2 Poor =3
(1)	(2)	(3)
1. Accommodation		
2. Food		
3. Beddings		
4. Clothing		
5. Others		

9.4. Rating of overall performance of the local government system

Institution/department	How do you rate the performance? <i>Good =1</i> <i>Fair =2</i> <i>Poor =3</i>	How has the situation changed in the last 2 years? <i>Improved =1</i> <i>Same =2</i> <i>Worsened =3</i>	What are the three major constraints faced? <i>Delayed remittance of funds =1</i> <i>Inadequate facilities =2</i> <i>Inadequate staff =3</i> <i>Long distance =4</i> <i>Negative attitude =5</i> <i>Inadequate funding =6</i> <i>Low pay to staff =7</i> <i>Insecurity =8</i> <i>Other (specify) =9</i>		
(1)	(2)	(3)	(4)	(5)	(6)
1. Local council I					
2. Local Council II					
3. Local Council III					
4. Sub-county Admin.					
5. Central Police					
6. Local Admin. Police					
7. Magistrate Courts					
8. Prisons					

9.5 Sub-county Revenue Distribution and Project Implementation

9.5a Breakdown of Revenues at Sub-county Level during the last three financial years

SN.	Revenue Sources	2002/3	2001/2	2000/1
(1)	(2)	(3)	(4)	(5)
1.	Graduated Tax			
2.	User fees (market dues and trading licences)			
3.	Transfers (central government, NGO, Donor funds)			
4.	Other Revenues			
5.	Total			

9.5b Has the 25% Remittance to the villages been returned for the three financial years

Sr. No.	Financial Year	Yes =1 No =2
(1)	(2)	(3)
1.	2000/1	
2.	2001/2	
3.	2002/3	

9.5c Project Implementation in the Sub county for the financial year 2002/3

Sr. No.	Project Description (Obtain list from the Subcounty chiefs about projects implemented in the last financial year)	Type of Project <i>Administration Related = 1</i> <i>Water Provision = 2</i> <i>Electrification = 3</i> <i>Road Infrastructure = 4</i> <i>Sanitation Related = 5</i> <i>Education Related = 6</i> <i>Health Related = 7</i> <i>Agriculture related = 8</i> <i>Sensitisation = 9</i> <i>Environment/ conservation Related = 10</i> <i>Market Related = 11</i> <i>Other (Specify) = 12</i>	Where did the money for the project come from?		How much was spent on the project? (Shs)	What is the current status of the project? <i>Design Stage =1</i> <i>On going = 2</i> <i>Completed = 3</i> <i>Stalled = 4</i> <i>Don't Know = 5</i>	Where did the idea of the project come from? <i>Subcounty chief = 1</i> <i>Technical officers at subcounty = 2</i> <i>Village consultations = 3</i> <i>Parish official = 4</i> <i>NGO = 5</i> <i>District = 6</i> <i>Central Govt = 7</i> <i>Other (specify) = 8</i>	Who MAINLY monitors/ monitored the implementation of the project? <i>District officials =1</i> <i>Investment Committee =2</i> <i>Subcounty technical staff =3</i> <i>Villagers =4</i> <i>Central Govt =5</i> <i>NGO =6</i> <i>Other (specify) =7</i> <i>Don't know =8</i>	How satisfied were you with the work carried out? <i>Dissatisfied =1</i> <i>Satisfied =2</i> <i>Very Satisfied =3</i>
			Main	Co-funder					
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)